The Company's new approach to tree trimming ensures effective communication and collaboration with all stakeholders every step of the way

removed



Processes	Phase 1: Initiate	Phase 2: Plan	Phase 3: Execute	Phase 4: Close
Time Frame	8 -12 weeks	2 - 7 weeks	Start> Finish	1 - 4 weeks
Action	<ul> <li>Identify circuits to be trimmed</li> <li>Government &amp;</li> </ul>	<ul> <li>Planners in the field</li> <li>Planners hang pre-job door hangers<sup>1</sup></li> </ul>	<ul> <li>DTE hard hats in the field:         <ul> <li>Audit trimming w Arborists, General Supervisors, Planners, Managers</li> <li>Tree trimming contractors execute plan</li> </ul> </li> </ul>	• Audit trimming work
	<ul> <li>community outreach</li> <li>Letters &amp; phone calls to affected customers<sup>1</sup></li> </ul>	<ul> <li>Planners communicate with customers face-to- face and plan specific trees to be trimmed /</li> </ul>		

